

# **E-commerce Operations & Outsourcing Proposal**

**Focus on Your Growth.  
We Handle the Operations.**

AI Back Office | 2025

# Who We Are

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## Strategic Running Mate for Your Success

Don't manage it all alone. Your time is better spent on sourcing and marketing.

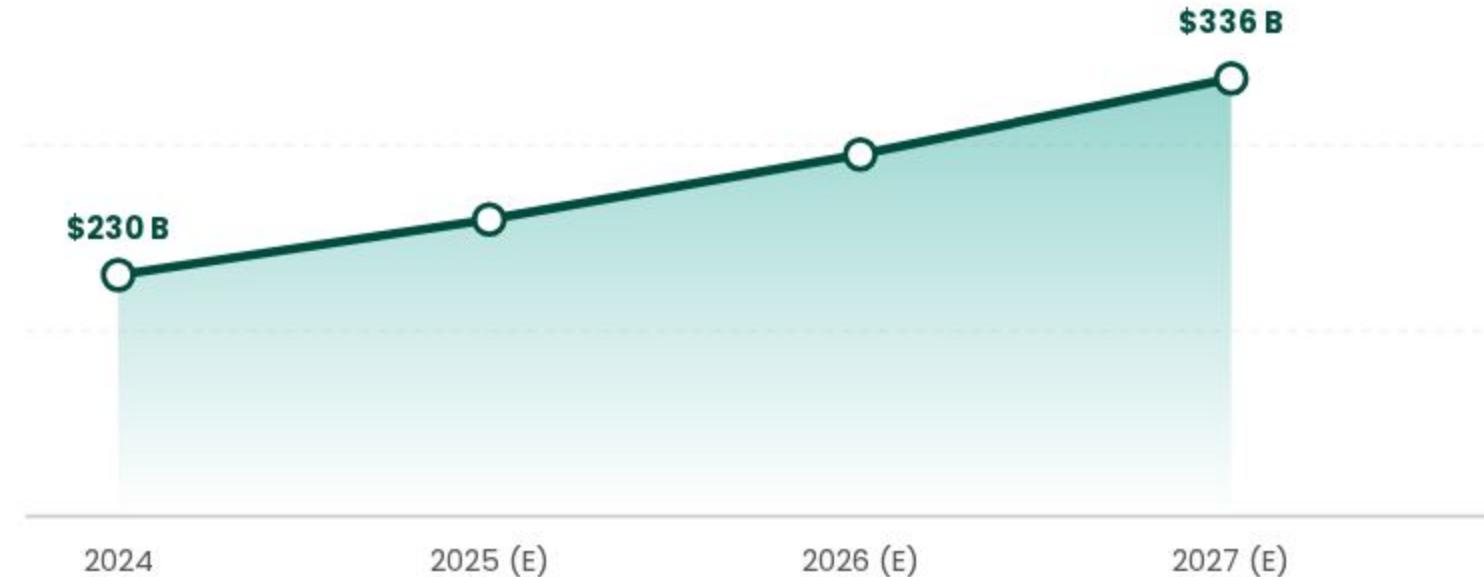
AI Back Office provides comprehensive operational support, from routine tasks to complex claim handling, based on systematic CS protocols.



# Market Opportunity

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Rapidly Growing South Korea E-commerce Market (2024-2027)



Source: PaymentSCMI 2024 Market Report

# Why Choose Us

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## Cost Efficiency

Save up to 70% compared to hiring full-time staff with our optimized resource allocation.



## Expertise

Dedicated managers with extensive experience across various e-commerce categories.



## System

Transparent workflow sharing through systematic weekly and monthly reporting.

# CS Outsourcing Pricing

Plan Type (Based on volume)	Rookie Monthly Sub: 100 tickets	Elite Prepaid: 100 tickets / 3 mos	Power Prepaid: 200 tickets / 6 mos
<b>Included Services</b> - Online Support - Call Support	\$350	\$550	\$1,000 (-10% OFF)
<b>Details</b>	Subscription (Non-rolling) Online Included Call Support (Optional)	Valid for 3 months Online Included Call Support (In/Out)	Valid for 6 months Online Included Call Support (In/Out)



\* Includes weekly & monthly reports. Support for Open Markets, DTC, Naver Smart Stores, etc.

# Store Operations Pricing

<b>Monthly Plan</b>		<b>\$550 / month</b>
	<b>Included:</b>	<b>Add-ons:</b>
<b>Order Mgmt</b>	Up to 1,000 orders/mo (Processed once daily)	Excess: +\$0.11/order Add Cycle: +\$110/time
<b>Channels</b>	<b>Included:</b> 10 Sales Channels	<b>Add-ons:</b> Add Channel: +\$11/ea
<b>Fulfillment</b>	<b>Included:</b> 1 Warehouse Location	<b>Add-ons:</b> Add Location: +\$110/ea
<b>CS Support</b>	<b>Included:</b> 100 Online tickets	<b>Add-ons:</b> Add Call Support: +\$110

# Workflow

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1

## Inquiry

Needs analysis &  
Consultation

2

## Setup

Manual review &  
Guideline setup

3

## Launch

Manager assignment &  
Service start

4

## Report

Weekly/Monthly reports &  
Feedback

# Our Trusted Partners

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Amini

kalo kut



Real Doctor

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+82.10.2049.0955



admin@aibackoffice.co.kr



[www.aibackoffice.co.kr](http://www.aibackoffice.co.kr)