

E-commerce Operations & Outsourcing Proposal

**Focus on Your Growth.
We Handle the Operations.**

AI Back Office | 2025

Who We Are

Strategic Running Mate for Your Success

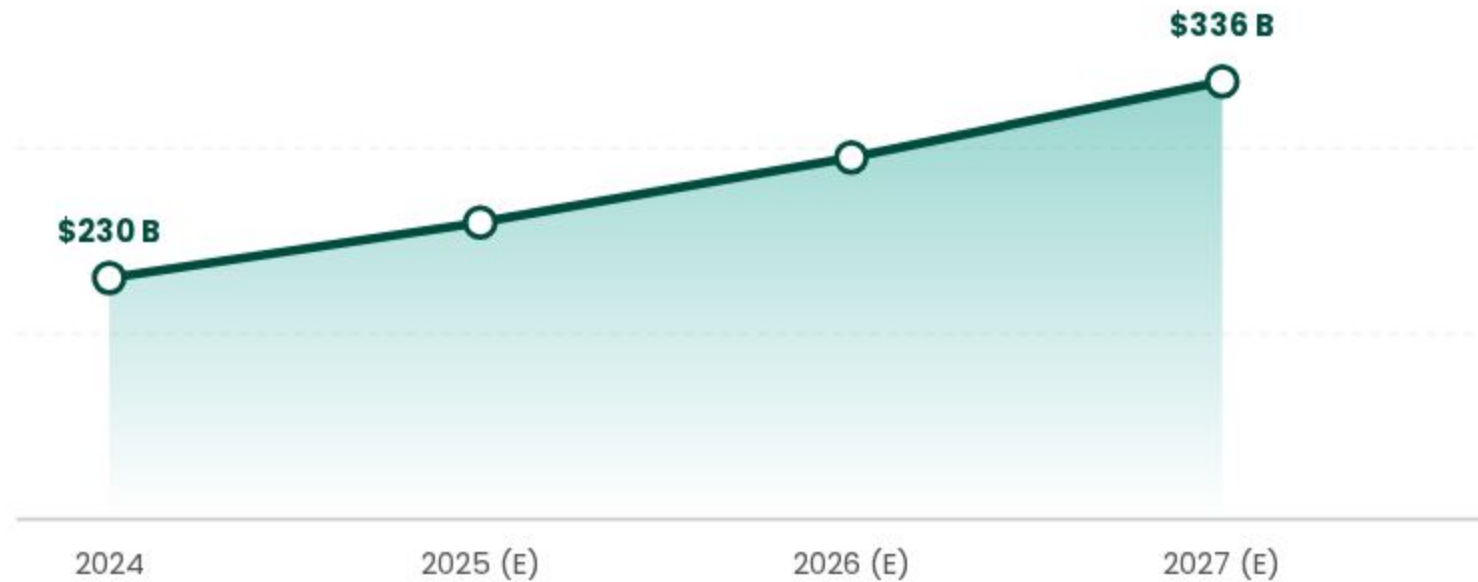
Don't manage it all alone. Your time is better spent on sourcing and marketing.

AI Back Office provides comprehensive operational support, from routine tasks to complex claim handling, based on systematic CS protocols.



Market Opportunity

Rapidly Growing South Korea E-commerce Market (2024-2027)



Source: PaymentSCMI 2024 Market Report

Why Choose Us



Cost Efficiency

Save up to 70% compared to hiring full-time staff with our optimized resource allocation.



Expertise

Dedicated managers with extensive experience across various e-commerce categories.



System

Transparent workflow sharing through systematic weekly and monthly reporting.

CS Outsourcing Pricing

Plan Type (Based on volume)	Rookie Monthly Sub: 100 tickets	Elite Prepaid: 100 tickets / 3 mos	Power Prepaid: 200 tickets / 6 mos
Included Services - Online Support - Call Support	\$350	\$550	\$1,000 (-10% OFF)
Details	Subscription (Non-rolling) Online Included Call Support (Optional)	Valid for 3 months Online Included Call Support (In/Out)	Valid for 6 months Online Included Call Support (In/Out)



* Includes weekly & monthly reports. Support for Open Markets, DTC, Naver Smart Stores, etc.

Store Operations Pricing

Monthly Plan		\$550 / month	
		Included:	Add-ons:
Order Mgmt		Up to 1,000 orders/mo (Processed once daily)	Excess: +\$0.11/order Add Cycle: +\$110/time
Channels		Included: 10 Sales Channels	Add-ons: Add Channel: +\$11/ea
Fulfillment		Included: 1 Warehouse Location	Add-ons: Add Location: +\$110/ea
CS Support		Included: 100 Online tickets	Add-ons: Add Call Support: +\$110

Workflow

1

Inquiry

Needs analysis &
Consultation

2

Setup

Manual review &
Guideline setup

3

Launch

Manager assignment &
Service start

4

Report

Weekly/Monthly reports &
Feedback

Our Trusted Partners



Amini

kalo kut



Real Doctor

AGERIN



극소수 極少數

LEMULO



FINAREX

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Start Your Most Efficient Back Office Today

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